



Out-Patient Department | Clinic Management

The Patient Management Module provides the optimal solution to manage the patient flow and serves as a useful platform for effective patient management. This activity is normally undertaken at the Reception /Helpdesk. New patients can be registered at the time of their visit, from the same counter i.e. OPD help desk/reception/cash counter. [VIEW BROCHURE](#)

Type of service required by the patient can be selected from a dropdown list, which will also populate the hospital/clinic's standard charges for that service. The cashier (if authorized) can also be given an option to allow discounts to patients up to a certain amount or percentage of total bill. The complete process of outpatient from general practitioner to billing is available. The examination notes, investigations and prescription of doctors are linked with Pharmacy and Lab.

Various Modules recommended for OPD|Clinic are:

- **Patient Registration:** It manages patient registration assigning unique patient identification to each patient. Information relating to each patient can be retrieved through a unique MRN (Medical Record Number) hence, eliminates the need for entering the patient basic information all over again on subsequent visits.
- **Emergency /General Practitioner / Initial Investigation Module**
 - ✓ Initially patient report either report in emergency or to general practitioner for investigation; the doctor can also refer the patient to concerned specialist after initial investigation or any clinical test. Patient can be disposed of from Emergency / General Practitioner or further referred to concerned specialist.
 - ✓ Type of service required by the patient can be selected from a dropdown list, such as Medical, Surgical, Gyne, Eye, ENT, Dental, etc. which will also populate the hospital/clinic's standard charges for that service. The cashier (if authorized) can

also be given an option to allow discounts to patients up to a certain amount or percentage of total bill.

- **Queue Management:** Can be managed from OPD help desk/reception/cash counter. Separate number shall be generated for each facility, doctor, specialists enabling patient flow. A doctor from a list of panel doctors is selected against each service type availed by the patient.
- **Specialist Doctors:** Patients referred to specialists are seen by the earmarked specialist. Type of service required by the patient including various test options available are Radiology, Hematology, Biochemistry, Microbiology, Pathology and other procedures to name a few. Specialist can also admit a patient & refer it to IPD.
- **Integration with Accounts:** The OPD information system is integrated with the accounts section, as soon as an order is booked, the relevant sections in the books of account will be updated at real time, such as OPD revenue, cash in hand, etc. This helps in identifying the percentage of revenue generated by each doctor, also facilitates in working out doctor's remuneration i.e. salary or percentage of patient dealt, etc.

Contact Persons

Lt Col Khalid Hameed Shah (R)
Executive Director
Kiosk Solutions
Ph: 0300-8565031
URL: www.kiosksolutions.com.pk
e-mail: khalid@kiosksolutions.com.pk

Shaheryar Bhatti
Manager Business Development
Kiosk Solutions
Ph: 0333-2179193
URL: www.kiosksolutions.com.pk
e-mail: shaheryar@kiosksolutions.com.pk